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# DIVISION OF INDUSTRIAL ACCIDENTS

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## Annual Report

April 1, 1978



DIVISION OF INDUSTRIAL ACCIDENTS

ANNUAL REPORT

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Approved by Alfred C. Holland, State Purchasing Agent

## Preface

The Division of Industrial Accidents is charged with the responsibility for the administration and enforcement of Chapter 152 of the General Laws. The statutory authority for the Division is Sections 14 to 24 of Chapter 23 of the General Laws. The Division is placed within the Executive Office of Manpower Affairs by Section 17 of Chapter 6A of the General Laws.

The Division is organized along functional lines to achieve optional use of staff expertise and resources. (See Organization Chart)

The Industrial Accident Board, an internal part of the Division, is composed of twelve permanent members appointed for twelve year terms. One member is designated by the Governor as Chairman and serves co-terminous with the Governor.

The primary functions of the Division are to enforce the coverage provisions of Chapter 152 of the General Laws by ensuring that all employers of one or more persons have a contract of insurance or meet the statutory requirements for self-insurance; to keep records of injuries reported under the statute; to approve agreements regarding compensation; and to adjudicate disputed claims arising from the provisions of Chapter 152.

This Annual Report of the Division of Industrial Accidents is published under the authority provided in Section 4 of Chapter 152 of the General Laws as amended.

Members of the Industrial Accident Board and Principal Personnel

Industrial Accident Board

<u>Name</u>	<u>Date of Original Appointment</u>	<u>Term Expires</u>
Harry Demeter, Jr. 10 Meadow Brook Road Dover	June 9, 1955	June 3, 1989
George D. Hammond 96 Webster Avenue Westfield	September 25, 1974	June 9, 1978
Joseph J. Donovan 52 Crane Road Marshfield	September 24, 1964	January 31, 1979
Raymond M. Trudel 43 McCormick Terrace Stoughton	October 16, 1968	June 26, 1980
Edward S. Zelazo 8 Summer Street Adams	July 23, 1969	June 26, 1981
Robert J. Kelly 42 Russell Street Milton	May 13, 1970	January 31, 1982
Dorothy A. Antonelli 304 Lake Street Belmont	July 14, 1966	May 31, 1983
Joseph J. Pulgini 41 Prospect Street Hyde Park	December 20, 1962	July 5, 1984

# Members of the Industrial Accident Board and Principal Personnel

## Industrial Accident Board

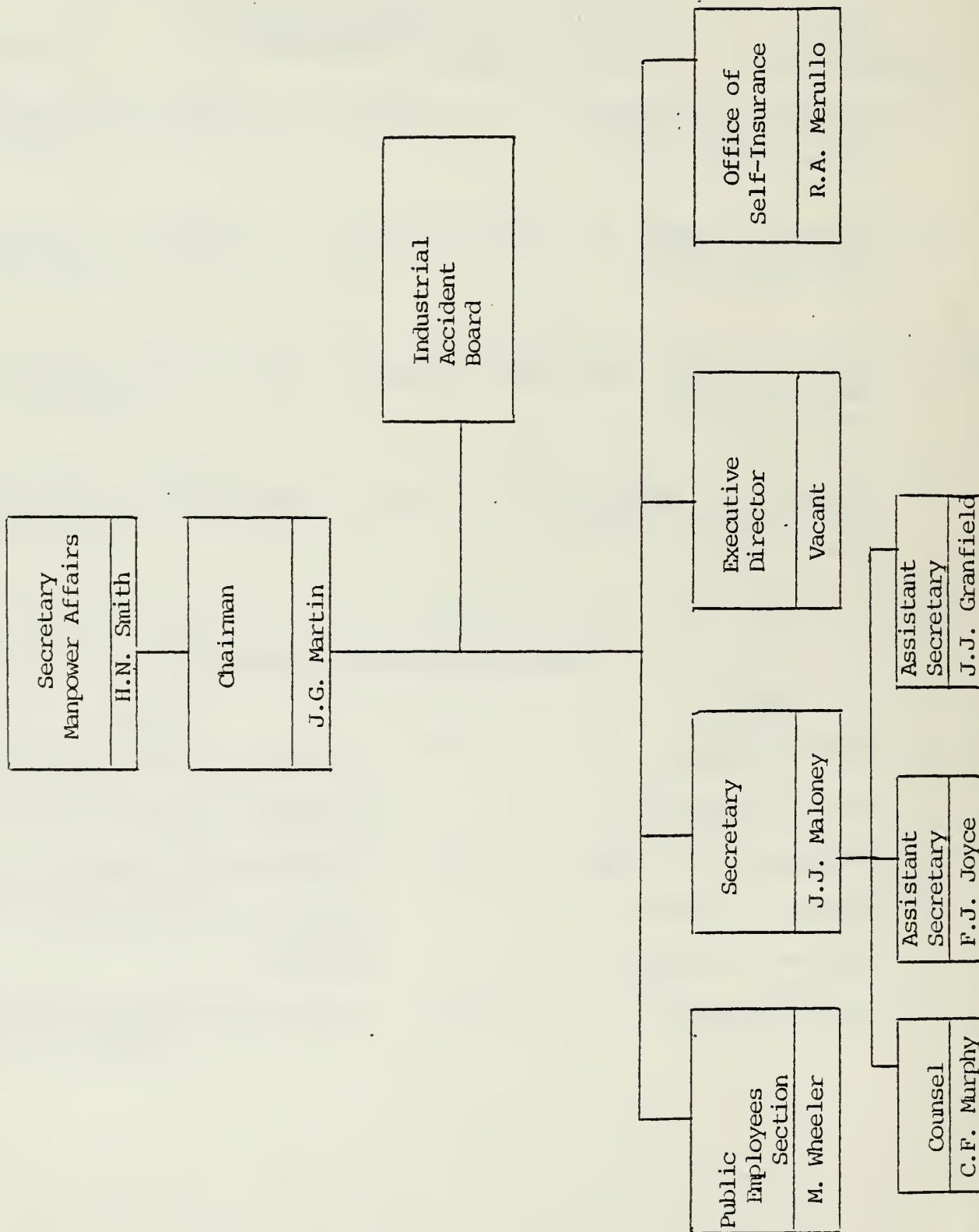
<u>Name</u>	<u>Date of Original Appointment</u>	<u>Term Expires</u>
Wallace B. Crawford 103 Spadina Parkway Pittsfield	February 16, 1966.	September 21, 1985
Salvatore Musco, Jr. 35 Apache Trail Arlington	December 31, 1974	September 21, 1986
John G. Martin, Chairman 36 Flagg Road Southborough	May 29, 1975	May 25, 1987
Nicholas J. Vergados 361 Riverside Street Lowell	July 31, 1976	July 29, 1988

## Principal Division Personnel

<u>Name</u>	<u>Title</u>
John J. Maloney	Secretary of the Board
Roland A. Merullo	Director, Office of Self-Insurance
Joseph J. Granfield	Assistant Secretary
Francis J. Joyce	Assistant Secretary
Charles F. Murphy	Counsel
Marion Wheeler	Supervisor, Workmen's Compensation Agents



# DIVISION OF INDUSTRIAL ACCIDENTS





## SUMMARY NARRATIVE - 1977

1977 was a year of consolidation of programs instituted in 1976. The Conciliation Program which was developed in 1976 was continued and expanded to several other areas in the Commonwealth. Its results remain encouraging and we believe its continuation will provide valuable assistance to the achievement of our goals to reduce the time intervals for conferences and hearings.

The Secretary's Advisory Group had recommended that selection of individuals for appointment to the Industrial Accident Board be made with the assistance of a selection committee. Such a committee was formed in the last quarter of 1977 to screen candidates for two vacancies anticipated in early 1978. The Advisory Group had also recommended a salary increase for the Board to the level of District Court Judges. Legislation was filed, passed by the Legislature and signed by the Governor increasing the salary of the Chairman to \$31,738 and the members to \$30,168.

Another recommendation of the Advisory Group was to file legislation permitting bills for impartial examinations to be approved for payment by the Division and paid directly by the insurer or self-insurer. This amendment was passed and became effective in October 1977. Its effect is to reduce the funds appropriated for the Division expenses by \$80,000.

Pursuant to other Advisory Group recommendations bills were filed to transfer the Public Employee's Section, responsible for handling claims of state employees, to the Personnel Administrator; and to permit a reasonable charge for cassette copies of tape recorded hearings. Both bills failed to win legislative approval in 1977 but have been refiled for 1978.

The final legislative recommendation of the Advisory Group was to study the current posture of rehabilitation of the industrially injured and to file legislation reforming it as indicated. A study group was formed with representation from the insurance industry, labor, employers and rehabilitation specialists. A comprehensive reorganization plan has been drafted and filed as new legislation.

In the administrative area, 1977 saw a significant increase in the number of reports of injuries filed with the Division. Although self-insurers showed a dramatic decline in reported injuries, continuing a two year trend, this was more than offset by the increase from insured employees. This 13% increase necessarily accompanied by associated documents has severely strained the capabilities of the limited clerical staff.

ADMINISTRATIVE ACTIVITY

First Reports of Injury

	<u>1975</u>	<u>1976</u>	<u>1977</u>
State Employees	10,084	10,156	11,513
Self Insurers	26,453	21,276	17,674
All Others	<u>187,017</u>	<u>187,805</u>	<u>206,041</u>
Total	223,554	218,237	235,128

Fatal Cases

1974	571
1975	517
1976	437
1977	441

Approved Agreements

1974	48,578
1975	25,272
1976	35,149
1977	35,956

IMPARTIAL EXAMINATIONS

1974	748
1975	808
1976	1,321
1977	1,390

SELF-INSURANCE

No. Self-Insurers	7/1/75	191	7/1/76	209	7/1/77	200
Applicants		22		33		20
Approvals		19		27		10
Removals		1		20		17

No. Self-Insurers	6/30/75	209	6/30/76	216	6/30/77	207
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Total Deposits	<u>6/30/75</u>	<u>6/30/76</u>	<u>6/30/77</u>
Cash & Securities	\$35,275,000	\$42,910,000	\$54,885,000

Assessment for Cost of Administration	<u>FY 1975</u>	<u>FY 1976</u>	<u>FY 1977</u>
	\$207,980	\$193,802	\$190,896

Rate	\$5.896/thousand	\$4.5165/thousand	\$3.478/thousand
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MANPOWER STATUS

Authorized 1/1/75	208	Authorized 1/1/76	193	Authorized 1/1/77	193
Filled 1/1/75	180	Filled 1/1/76	144	Filled 1/1/77	133
Filled 12/31/75	144	Filled 12/31/76	133	Filled 12/31/77	127

CASELOAD ACTIVITY

# CASELOAD ACTIVITY

## REQUESTS FOR CONFERENCE

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	779	876	927	843	1004	978	1162	914	908	1180	993	932	11,496
1975	1323	939	1126	1179	925	919	1093	849	856	899	846	543	11,497
1976	832	759	991	832	1164	944	907	1056	986	1137	835	878	11,321
1977	795	737	1130	876	1113	1237	871	1127	984	944	901	762	11,471

## CASES COMPLETED

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	1099	1175	1086	1183	1409	1267	1146	788	1084	1170	1006	1155	13,577
1975	1181	1037	1171	1292	1296	1251	1086	885	1047	1196	851	926	13,219
1976	709	979	1107	899	922	793	832	1017	1013	1005	1390	878	11,594
1977	1153	913	874	929	864	803	691	1269	1034	1474	1053	740	11,797
						<u>1974</u>		<u>1975</u>		<u>1976</u>	<u>1977</u>		
Pending Cases - January 1						13,961		11,880		10,158	9,885		
Pending Cases - December 31						<u>11,880</u>		<u>10,158</u>		<u>9,885</u>	<u>9,565</u>		
Net Reduction						2,081		1,722		273	320		



CASES HEARD AND CONTINUED

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	30	62	91	99	66	56	43	56	43	71	88	76	831
1975	84	123	120	120	113	91	112	80	95	112	94	68	1,212
1976	112	81	101	104	105	86	48	55	132	78	66	74	1,042
1977	79	91	118	66	93	46	71	76	82	70	71	46	909

CASES HEARD AND FINISHED

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	81	69	70	70	70	67	40	53	41	34	42	40	677
1975	54	67	51	65	76	72	61	42	70	73	65	75	771
1976	64	55	72	76	56	52	42	37	53	55	28	50	640
1977	72	54	67	50	64	28	42	49	37	50	51	24	588

DISMISSALS

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	8	13	10	7	16	11	1	4	0	2	1	2	75
1975	6	3	3	7	1	1	3	1	2	5	4	3	39
1976	6	10	6	11	7	3	11	20	4	1	4	7	90
1977	10	6	3	3	1	8	11	18	14	13	11	2	100



DECISIONS

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	73	49	32	81	80	77	73	82	57	76	47	64	791
1975	71	40	42	57	81	62	89	88	108	79	42	69	828
1976	58	56	76	57	47	47	56	69	65	53	67	33	684
1977	40	60	73	57	22	30	20	50	31	55	61	34	533

CLAIMS FOR REVIEW

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	42	31	24	31	62	58	46	53	32	36	35	34	484
1975	46	25	27	24	37	29	41	73	52	50	44	49	497
1976	28	50	45	43	30	24	35	57	34	40	55	18	457
1977	22	38	29	52	28	21	23	52	14	35	46	26	386

REVIEWING BOARD DECISIONS

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	41	26	8	34	28	22	27	33	33	32	17	19	320
1975	21	25	17	27	32	32	25	18	34	30	41	17	319
1976	27	23	23	28	30	23	18	16	30	15	21	13	267
1977	20	23	5	15	20	35	11	28	29	33	23	10	252

SECTION 36 DECISIONS

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	1	4	2	0	3	2	5	1	1	4	3	2	28
1975	7	2	9	3	4	5	5	5	4	2	1	0	47
1976	5	4	6	4	4	6	2	5	4	7	7	1	55
1977	0	5	5	4	2	5	5	9	2	13	8	3	61

ORDERS

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	348	275	287	355	308	212	310	380	312	343	360	275	3,765
1975	340	359	266	452	426	469	438	280	327	489	360	321	4,527
1976	347	298	312	215	334	303	319	336	430	221	456	389	3,960
1977	331	321	332	343	358	312	265	525	416	278	425	245	4,151

CERTIFIED COPIES OF ORDERS

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	11	16	12	10	13	22	7	11	15	13	14	7	151
1975	13	17	7	21	15	18	12	19	11	14	21	18	186
1976	11	26	12	8	11	16	12	9	6	9	13	4	137
1977	16	12	15	12	8	18	11	8	10	17	11	5	143

CERTIFIED COPIES OF DECISIONS

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	16	7	14	7	15	14	13	16	16	14	18	8	158
1975	16	14	16	23	16	15	17	10	12	19	7	18	183
1976	12	15	21	13	16	5	6	4	17	7	13	9	138
1977	9	12	7	8	8	8	0	4	10	15	14	10	105

LUMP SUMS

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
1974	476	524	541	673	552	611	690	467	577	473	470	696	6,750
1975	467	501	660	581	574	703	521	455	537	504	509	570	6,582
1976	377	437	547	382	430	495	417	552	493	498	632	636	5,896
1977	687	517	498	524	508	411	375	668	604	838	610	589	6,829

LUMP SUM AWARDS

	<u>1974</u>	<u>1975</u>	<u>1976</u>	<u>1977</u>
	\$41,272,229	\$49,993,706	\$49,009,867.25	\$59,308,925.43

REIMBURSEMENTS

Public Welfare	N/A	\$952,136	\$826,178.70	\$767,664.70
Veterans Services	N/A	\$235,418	\$264,069.16	\$245,425.49
TOTAL		\$1,187,554	\$1,090,247.86	\$1,013,090.19

SECTION 36 CONFERENCES

	<u>JAN</u>	<u>FEB</u>	<u>MAR</u>	<u>APR</u>	<u>MAY</u>	<u>JUNE</u>	<u>JULY</u>	<u>AUG</u>	<u>SEPT</u>	<u>OCT</u>	<u>NOV</u>	<u>DEC</u>	<u>TOTAL</u>
Scheduled	169	160	133	138	134	132	174	180	163	201	171	157	1912
Adjusted	96	82	68	68	69	62	79	105	92	138	84	84	1027
Postponed	53	64	45	48	58	50	69	56	58	54	68	59	682
Impartial Ordered	4	9	11	7	10	5	14	11	8	8	11	7	105
Appealed	16	6	8	14	5	5	12	8	10	6	3	5	98

1977 ASSIGNMENTS

LOCATION	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTAL
BARNSTABLE	-	-	-	-	-	-	-	-	-	-	-	-	0
FALL RIVER	1	1	-	1	-	-	1	2	-	1	1	1	9
FITCHBURG	1	-	1	-	1	-	-	1	1	1	2	-	8
GREENFIELD	-	1	-	-	-	1	-	1	-	-	1	-	4
HAVERHILL	1	-	-	-	-	-	-	1	-	-	-	-	2
HOLYOKE	-	1	-	-	-	-	-	-	-	-	-	-	1
LAWRENCE	2	1	1	-	1	-	1	1	1	2	1	-	11
LOWELL	-	1	1	1	1	1	-	1	-	2	1	-	9
LYNN	-	2	1	2	2	-	1	1	-	2	1	1	13
MARLBORO	2	1	-	-	1	-	1	-	-	1	1	1	8
MILFORD	-	-	1	-	-	-	1	-	1	-	-	-	3
NEW BEDFORD	-	1	-	1	-	-	1	1	-	1	-	-	5
PITTSFIELD	3	1	-	1	1	-	-	1	-	1	1	1	10
PLYMOUTH	-	1	-	-	1	-	1	1	-	-	-	1	5
QUINCY	1	1	2	-	-	-	-	-	-	-	-	-	4
SPRINGFIELD	3	1	1	-	1	-	1	3	3	2	3	1	19
STOUGHTON	2	1	1	3	2	1	2	1	3	1	2	-	19
TAUNTON	1	1	1	-	1	-	1	-	1	-	1	-	7
WORCESTER (CLINTON)	1	2	2	3	3	3	2	3	2	1	2	1	25

## KEY TO TABLES

### A. CONFERENCES

ASSN	-	Number of cases scheduled
ORD	-	Orders issued under Chapter 152, Section 7 all types
ADJ	-	Insurer agreed to commence compensation or pay disputed bills
LSUM	-	Cases lump summed - redemption of liability by insurer
HRNG	-	The issues involved cannot be resolved at a conference
MED	-	Impartial examination ordered
INAC	-	The matter is not ripe for adjudication - return to file
PPD	-	Case postponed - at request of either party with agreement of other party
HOLD	-	Case held by Commissioner pending some action by the parties
WITH	-	One of the parties withdraws request

### B. HEARINGS

HEARD	-	All testimony completed
CONT	-	Some testimony taken, more to come on another day



SUMMARY - 1977 CASELOAD ACTIVITY

CONFERENCES

	ASSN #	ORD #	ADJ #	LSUM #	HRNG #	MED #	INAC #	PPD #	HOLD #	WITH #	OTHER #
		%	%	%	%	%	%	%	%	%	%
BOSTON	4747	1201 25.3	380 8.0	453 9.5	70 1.5	120 2.5	472 9.9	627 13.2	241 5.1	26 -	247 5.2
OUT OF TOWN	5373	1756 32.7	608 11.3	854 15.9	168 3.1	186 3.5	460 8.6	931 17.3	223 4.1	46 -	53 1.0
1977 TOTAL	10,120	2957 29.2	988 9.8	1307 12.9	238 2.3	306 3.0	932 9.2	1558 15.4	464 4.6	72 -	300 3.0
1976 TOTAL	10,022	3048 30.4	1100 11.0	1427 14.2	203 2.0	290 2.9	655 6.5	1569 15.6	555 5.5	122 1.2	104 1.0

HEARINGS

	ASSN #	HEARD #	CONT #	LSUM #	ADJ #	MED #	INAC #	PPD #	HOLD #	WITH #	OTHER #
		%	%	%	%	%	%	%	%	%	%
BOSTON	3665	492 13.4	422 11.5	702 19.2	196 5.3	27 -	348 9.5	650 17.7	63 1.7	47 1.3	296 8.1
OUT OF TOWN	2339	277 11.8	195 8.3	654 27.9	194 8.2	21 -	223 9.5	616 26.3	46 1.9	48 2.0	29 1.2
1977 TOTAL	6004	769 12.8	617 10.3	1356 22.6	390 6.5	48 -	571 9.5	1266 21.1	109 1.8	95 1.6	325 5.4
1976 TOTAL	6009	682 11.3	734 12.2	1383 23.0	383 6.4	56 -	413 6.9	1398 23.3	372 6.2	82 1.4	106 1.8



1977 BOSTON HEARINGS

	ASSN	HEARD	CONT	LSUM	ADJ	MED	INAC	PPD	HOLD	WITH	OTHER
1ST QTR	1225	184	116	273	66	5	132	125	16	31	75
%		15.0	9.5	22.3	5.4	-	10.8	10.2	1.3	2.5	6.1
2ND QTR	756	106	104	110	43	6	72	134	12	5	80
%		14.0	13.7	14.5	5.7	-	9.5	17.7	1.6	-	10.6
3RD QTR	884	87	101	169	53	9	87	209	11	4	75
%		9.8	11.4	19.1	6.0	1.0	9.8	23.6	1.2	-	8.5
4TH QTR	800	115	101	150	34	7	57	182	24	7	66
%		14.3	12.6	18.8	4.2	-	7.1	22.8	3.0	-	8.3
TOTAL	3665	492	422	702	196	27	348	650	63	47	296
%		13.4	11.5	19.2	5.3	-	9.5	17.7	1.7	1.3	8.1

1977 BOSTON CONFERENCES

	ASSN	ORD	ADJ	ISUM	HRNG	MED	INAC	PPD	HOLD	WITH	OTHER
1ST QTR	568	178	28	49	9	20	52	104	45	6	28
%		31.3	4.9	8.6	1.6	3.5	9.2	18.3	7.9	1.0	4.9
2ND QTR	1244	355	133	146	22	41	118	160	63	11	58
%		28.5	10.7	11.7	1.8	3.3	9.5	12.9	5.1	-	4.7
3RD QTR	1831	387	106	144	24	40	189	232	85	3	98
%		21.1	5.7	7.9	1.3	2.2	10.3	12.7	4.6	-	5.3
4TH QTR	1104	281	113	114	15	19	113	131	48	6	63
%		25.4	10.2	10.3	1.4	1.7	10.2	11.9	4.3	-	5.7
TOTAL	4747	1201	380	453	70	120	472	627	241	26	247
%		25.3	8.0	9.5	1.5	2.5	9.9	13.2	5.1	-	5.2

1977 OUT OF TOWN HEARINGS

	ASSN	HEARD	CONT	ISUM	ADJ	MED	INAC	PPD	HOLD	WITH	OTHER
1ST QTR	595	58	68	166	45	3	55	159	15	12	10
%		9.7	11.4	27.9	7.5	-	9.2	26.7	2.5	2.0	1.7
2ND QTR	484	61	44	139	32	3	49	113	5	16	2
%		12.6	9.1	28.7	6.6	-	10.1	23.2	1.0	3.3	-
3RD QTR	757	86	49	208	66	11	78	211	15	11	13
%		11.4	6.5	27.5	8.7	1.4	10.3	27.8	2.0	1.4	1.7
4TH QTR	503	72	34	141	51	4	41	133	11	9	4
%		14.3	6.8	28.0	10.1	-	8.1	26.4	2.2	1.8	-
TOTAL	2339	277	195	654	194	21	223	616	46	48	29
%		11.8	8.3	27.9	8.2	-	9.5	26.3	1.9	2.0	1.2

1977 OUT OF TOWN CONFERENCES

	ASSN	ORD	ADJ	ISUM	HRNG	MED	INAC	PPD	HOLD	WITH	OTHER
1ST QTR	1462	469	155	208	39	44	142	261	73	11	14
%		32.1	10.6	14.2	2.7	3.0	9.7	17.8	4.9	-	1.0
2ND QTR	1171	408	141	196	46	35	90	172	43	12	6
%		34.8	12.0	16.7	3.9	3.0	7.7	14.7	3.7	1.0	-
3RD QTR	1220	389	142	182	39	40	110	221	57	8	10
%		31.9	11.6	14.9	3.2	3.3	9.0	18.1	4.7	-	-
4TH QTR	1520	490	170	268	44	67	118	277	50	15	23
%		32.2	11.1	17.6	2.9	4.4	7.8	18.2	3.3	1.0	1.5
TOTAL	5373	1756	608	854	168	186	460	931	223	46	53
%		32.7	11.3	15.9	3.1	3.5	8.6	17.3	4.1	-	1.0



